

Emergency Response Times - Hazard Class 3



Reporting period: 01 April to 30 June 2021

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Kyneton	30	12	8	67%	12:07	8	67%	11:44
02	Maryborough	29	11	3	27%	11:09	3	27%	11:09
08	Baxter	28	11	10	91%	08:28	10	91%	08:34
08	Berwick	84	34	33	97%	09:03	32	94%	09:06
08	Clyde	28	11	7	64%	12:10	1	9%	14:53
08	Dromana	37	11	8	73%	10:16	8	73%	10:16
08	Hastings	41	20	19	95%	09:07	19	95%	09:40
08	Narre Warren	53	24	24	100%	07:08	24	100%	07:40
08	Officer	38	22	20	91%	07:27	10	46%	19:01
08	Phillip Island	32	11	6	55%	14:45	6	55%	14:45
08	Sorrento	16	11	6	55%	11:18	6	55%	11:18
09	Drouin	28	14	12	86%	10:44	12	86%	10:44
09	Warragul	39	14	10	71%	10:51	9	64%	10:51
10	Sale	50	20	16	80%	11:48	16	80%	11:48
11	Bairnsdale	43	10	6	60%	11:18	5	50%	11:40
11	Lakes Entrance	21	10	1	10%	12:29	1	10%	12:29
12	Kilmore	33	13	11	85%	10:20	11	85%	10:20
12	Seymour	31	14	11	79%	11:05	11	79%	11:05
12	Wallan	37	14	7	50%	15:24	7	50%	29:56
13	Chirnside Park	24	14	14	100%	08:15	13	93%	09:50
13	Emerald	30	10	10	100%	09:15	10	100%	09:15
13	Montrose	28	15	15	100%	08:16	14	93%	08:30
14	Diggers Rest	29	11	9	82%	10:54	8	73%	11:27
14	Kal Kallo	42	10	4	40%	12:23	2	20%	13:18
14	Rockbank	46	11	5	46%	13:03	1	9%	NULL
14	Werribee	94	25	25	100%	08:47	23	92%	08:49
14	Wollert & District	30	13	9	69%	11:37	2	15%	15:59
14	Wyndham Vale	62	33	28	85%	10:02	27	82%	10:02
15	Ballarat	74	26	24	92%	09:40	8	31%	18:21
15	Buninyong-Mt Helen	18	11	10	91%	09:57	10	91%	09:57
15	Wendouree	54	21	21	100%	08:46	11	52%	11:19
22	Tatura	20	10	5	50%	11:36	5	50%	11:36

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
24	Wodonga West	14	10	7	70%	10:50	3	30%	18:26

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 July 2021 and may be subject to change.